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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. 64-133/BB/Tariff/14-15


Dated 17-12-2014

To,

The CGMT,
All Telecom Circles/Metro Districts

Sub: To stop printing and distributing the bills to BSNL employees for their residential service landline/broadband connections - reg.

1. Presently all the landline/broadband customers including BSNL employees (for their residential service landline/broadband connection) are receiving monthly bills in physical form at their doorstep.
2. Since there is a cost involved in printing and distributing the bills to the customers, most of the operators are promoting the customers to be a 'GREEN CUSTOMER' by opting 'Stop Paper Bill' and enrolling for 'E-Bill'. This not only saves the cost in printing and distributing the bills but also promotes the 'GREEN' initiative.
3. Hence to be a part of this 'GREEN' initiative, it has been decided to stop printing and distributing the physical bills to BSNL employees for their residential service landline/broadband connection (for both serving & retired BSNL employees). Only 'E-bill' may be sent to them on their registered mail IDs.
4. All the circles are therefore requested to start the drive & positively register the e-mail IDs of the BSNL employees in CDR system (if not registered already) latest by 10-01-2015.
5. For the bills generated from 01-02-2015 onwards from CDR system, physical bills shall not be printed and distributed to BSNL employees for their residential service landline/broadband connection. Soft copy of the bill shall be sent on their registered e-mail IDs only. Further circle shall also keep in mind the saving in printing cost.
6. Above shall also be brought to notice of all concerned by circles.
7. This has the approval of Director (CFA).


(Deepak Garg)
Addl. GM (NWP-BB)

Copy to:-

1. Director (CFA), BSNL Board for kind information please.
2. CGM (ITPC), Pune for kind information and n/a please.

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